

VPN AnyConnect Guideline

Hochschule Offenburg – Campus IT (CIT), last updated: 6 Oct 2021

At a glance

This step-by-step guide shows you how to connect to Offenburg University from home using your PC, notebook or smartphone. It should further help you with troubleshooting if the login process gets stuck at any point.

VPN user groups

Administrative network: University administrative staff; to access special services that are only available on the Administrative Network

University network: All students, faculty and staff of the University; extended VPN access is required only for special services that are only available in the internal university network, such as connections to servers.

Eligibility

All university members who already have a campus user account can use the VPN service in order to access internal university services (e.g. OPAC) from off campus.

Installation (Windows, macOS)

Setting up Cisco AnyConnect connection on **desktops and notebooks**:

1. Go to <https://vpn.hs-offenburg.de>
2. Log in with your campus user login
3. Acknowledge the security policy
4. Click on *AnyConnect* on the left menu bar
5. Click on *Start AnyConnect*
6. Click on *Download* for Windows or macOS
7. Run the downloaded file
8. Follow the installation assistant

Workaround for the Installation (macOS)

If the previous application was not completely deleted, you may have problems reinstalling it. In this case, the following steps may help:

- Start the “Terminal” program – You find it via the search function (spotlight symbol at the top right of the menu bar) or in the “Programme” file → subfile “Dienstprogramme”.
- Copy the following commands into the terminal window and run them one after the other (confirm with the Enter key at the end of each line):

```
sudo rm -R /opt/cisco/anyconnect  
sudo rm -R /Applications/Cisco  
sudo pkgutil --forget com.cisco.pkg.anyconnect.vpn
```

Cisco AnyConnect Installation (Android, iOS)

Setup on mobile devices

- Open PlayStore (Android) or AppStore (iOS), search for AnyConnect.
- Install and open the app.
- Create a new connection.
- Switch on AnyConnect VPN.
- Enter user data and accept conditions.
- You are now connected.

Setup for Windows, macOS, Android, iOS

1. Start Cisco AnyConnect e.g. via the Start menu or Launch-pad.

From the macOS Catalina (10.15) version onwards, various security settings must be accepted before successful setup; further details can be found in the accompanying screenshots for the different operating systems.

2. Type in the empty address line: <https://vpn.hs-offenburg.de>.

3. Click on "Connect".

4. Select:

- From on campus: "2. SSL Tunnel – Standard"
- From off campus: "3. SSL Tunnel – Split" (recommended)

5. Enter your campus user details.

6. Acknowledge the security policy.

7. You are now connected to VPN.

External links for downloads

Desktop / Notebook

- vpn.hs-offenburg.de → AnyConnect → Start AnyConnect

Smartphone

- AppStore (iOS, iPadOS): <https://apps.apple.com/>
- PlayStore (Android): <https://play.google.com/>